

## **ART BROKERAGE**

The team offer advice and guidance to practitioners on issues effecting families at Universal and Universal Plus Levels. They operate a Brokerage for local support services, and will be able to advise and commission on your behalf, based on the needs you have identified.

Phone, email or complete Brokerage Request Form.

**Contact:** [ArtBrokerage@bcpcouncil.gov.uk](mailto:ArtBrokerage@bcpcouncil.gov.uk) - **01202 458012**

The Brokerage team are part of ART (Access to Resources Team) who commission services to meet the needs of children and families in Bournemouth. Working with services and providers, they operate a robust accreditation procedure which ensures services commissioned are high quality, suitable, safe, and cost effective.

### **What happens when I call?**

When you call to discuss a family the Brokerage Officers will listen as you describe the family's issues, check records, offer suggestions and begin to build a picture of the family's needs.

Where appropriate a personalised resource list made up of accredited services will be produced. Once you and the family have decided which options to take up, any relevant referrals can be made on your behalf by Brokerage Officers saving you time and leaving you free to work directly with the family.